



**BALL STATE
UNIVERSITY**

What We Do

The focus of the Office of Retention and Graduation is to identify and remove barriers for students at risk of not returning to Ball State or not on track to graduate in four years. Our work involves providing students with the resources they need to ensure their academic success.

How We Work

We reach out to potential at-risk students via e-mail and phone to schedule a 30 minute meeting. This personal attention allows us to explain our role and learn more about each student. We work in tandem with students to create an action plan and timeline to achieve their goals.

Contact Us

Office of Retention and Graduation
Student Center, Room L-20
Ball State University
Muncie, IN 47306
765-285-3312
Email: retention@bsu.edu
<https://www.bsu.edu/about/administrativeoffices/retention->



The Office of Retention and Graduation

Commuter Support

This program pairs commuting freshmen with an upperclassman through the Commuter Ambassador Program. Your ambassador will help answer questions you might have about Ball State, provide opportunities to connect and meet other commuters, and program special events.

If you have questions, contact Janoah Williams at
jgwilliams2@bsu.edu

SAVE THE DATE

Saturday, August 22, 2020

COMMUTING 101*

**This is part of Welcome Week events. We will continue to follow recommended safety guidelines to determine if this will be a live, virtual or hybrid program. Check your BSU email for updates!*



21st Century Scholar Support

Ball State University partners with the Indiana Commission for Higher Education to provide a 21st Century Scholar Support Specialist for first year scholars on our campus.

If you are an incoming Freshman for the Fall of 2020, contact Brandi Lambertson at blambertson@bsu.edu

If you are a continuing or transfer scholar, contact Gloria Pavlik at gpavlik@bsu.edu.

SAVE THE DATE

Thursday, August 20, 2020

SCHOLAR SYMPOSIUM *

**This is part of Welcome Week events. We will continue to follow recommended safety guidelines to determine if this will be a live, virtual or hybrid program. Check your BSU email for updates!*

Tips for Student Success

- Go to class
- Connect regularly with professors
- Respond to our phone and email outreach. We are here to help!
- Access focused personalized academic support at the Learning Center
- Access stress management support through the Counseling Center
- Register on time, take courses in sequence, and avoid unnecessary courses
- Meet with your Advisor to review DegreeWorks, ask questions, and complete your 4-year education plan
- Remember “15 to Finish”
Most Bachelors degree programs require 120 credit hours, which is 15 hours each semester
- Get involved in student organizations, research opportunities, immersive learning, on-campus employment, and community service projects

Transfer Support

The Transfer Student Association (TSA), supports new transfer students in a successful academic and personal transition as they start at Ball State each semester. TSA also connects transfer students to resources while educating them about university and campus services. We host monthly meetings to offer students a chance to meet other transfer students

Contact Janoah Williams at jgwilliams2@bsu.edu if you have questions.

Total Withdrawal from Classes

Students who find that they need to withdraw from all of courses at Ball State University, should review considerations before making a decision. This includes grades, tuition and fees, financial awards, housing contracts, and more.

<https://www.bsu.edu/about/administrativeoffices/retention-graduation/withdrawal>

SEAF Emergency Aid Loans

The Office of Retention and Graduation administers the student emergency loan program comprised of donated funds. If you find yourself in need of emergency assistance, contact our office.

<https://www.bsu.edu/about/administrativeoffices/student-conduct/studentemergencyaid>

